

# MED e-care/PCS API Setup Guide

## A step-by-step guide to set up the integration between MED e-care's eMAR and PCS' mCare.

Please note that the API must be enabled by MED e-care before it can be used. Please contact [sales@mede-care.com](mailto:sales@mede-care.com) if you would like access to this feature.

1. Log in to **MED e-care** using your usual system credentials.  
Create a new system user:
  - a. Navigate to **Settings > Facility > Employee users Setup**.
  - b. Click **'Add New Employee'**.
  - c. Last Name = care home name.
  - d. First Name = PCS
  - e. Set 'User Status' to **'Active'**.
  - f. **User ID** = 'PCSAPI@carehomename' e.g. 'PCSAPI@thehawthorns'.  
You will need this User ID in steps 5 and 15.
  - g. **Password** = create a unique password. It is important that you can remember this password, but it should not be easy for others to guess.  
You will need to use this password in steps 5 and 6.
  - h. Select the 'User Role' as **"API Access"**. Only select this one user role.
  - i. Click **'Save'**.

2. Check if your home has IP Restrictions in place.  
Go to **Settings > Security > IP and Hostname Restriction**:

3. If your home **does** have IP Restrictions in place, add the user you created in step 1 to the exemption list:
  - a. Go to **Settings > Security > IP and Hostname Restriction**
  - b. In the 'Users Exempted from Restriction' section, click **'Add User'**
  - c. Select the user you created in step 1 from the list
  - d. Click **'Save'**

If your home **does not** have IP Restrictions in place, you can skip this step and move on to step 4.

Choose an Option

- Application Roles
- Security Policy
- Audit Management
- Record Locking Options
- Record Locking Manager
- IP and Hostname Restriction**
- Report Access

### IP and Hostname Restriction

IP and Hostname Restriction  
Restrict IP and/or Hostname  Yes  No

IP Address Exempted from Restriction: 10.10.10.10  Hostname Exempted from Restriction:

Actions	IP Address and/or Hostname
<input type="button" value="✖"/>	10.10.10.10

Name	Email
No Users found	

4. **Log out** of MED e-care.

5. Log back in to MED e-care with the **new user's** details you created in step 1.  
**Do not use your usual eMAR login credentials.**

6. Generate an API token:

- Select **'My Account'** section on the green bar
- Select **'API Authentication'** on the blue bar
- Enter the **password** for the user account you created in step 1g
- Create and enter an **API Name** – e.g. 'PCSAPI1'

MED e-care | MEDECARE DEMO - API | Welcome [User Name] | Your Session expires in 179 Minutes | Home | Help | Support | e-Learning | Remote Access | Logout

Home | Dashboard | CRM | e-ADT | e-Assessments | e-Plan | e-Notes V5 | e-MAR | e-TAR | e-Financials | POC | POC V5 | Lab Reports | Wound Tracker | e-Reports | Settings | **My Account** | Admin

Message Center

Password Reset | Password Reset Email Setup | **API Authentication**

### Get new API token

Password

API Name

e) MED e-care will prompt you to confirm the authorisation before generating the token:

**Confirm Authorisation**

I am fully authorised to create an API token for this user account

I understand that creating the API token and sharing that with an integration partner will allow the recipient to access and retrieve the data fields associated with the API

The recipient is lawfully permitted access to the data fields and the creation of the API token is a formal instruction to MED e-care to provide the recipient access to the relevant data fields

Signed By:

Cancel **Get Token**

Read and understand each statement.  
 Tick each of the three boxes to confirm your agreement.  
 Click 'Get Token'

- f) Once generated, a short Token ID and a long Token Number will be displayed on the screen. These are only displayed once. They cannot be retrieved.  
**Do not close this screen until you have copied and pasted the long Token Number into PCS (step 15).**  
 Do not copy the short Token ID.  
 Use the 'Copy' button to copy the long Token Number

**Issued Token**

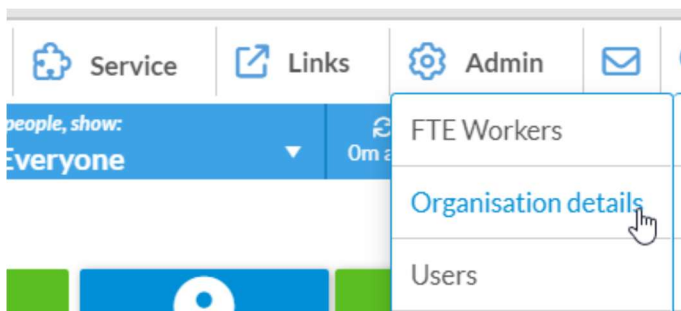
This code will be only display once, you won't be able to view this code again

Token ID: 1051 **Do not copy the Token ID**

The long Token Number will be displayed here.  
 Copy this number by clicking the 'Copy' button below.

**Copy** Close

- 7. Open a **new browser tab** or **window**. Log in to **PCS**.  
 You must have Admin Access in PCS to complete the following steps.
- 8. Navigate to **Admin > Organisation Details**:



11. A list of all the homes in the organisation is displayed.

Click on the **name of the home** you wish to set up the integration for (the background will be blue):

<a href="#">Dorking House</a>	Dorking House and the organisation	1
<a href="#">Dorking House/Allied</a>	Dorking House	
<a href="#">Dorking House/Another community test</a>	Dorking House	
<a href="#">Dorking House/Day Care</a>	Dorking House	
<a href="#">Dorking House/East Wing</a>	Dorking House	
<a href="#">Dorking House/Elderly Residents</a>	Dorking House	
<a href="#">Dorking House/Garden Wing</a>	Dorking House	
<a href="#">Dorking House/Integrations testing</a>	Dorking House	
<a href="#">Dorking House/LD Service Users</a>	Dorking House	
<a href="#">Dorking House/Liam's Training</a>	Dorking House	
<a href="#">Dorking House/Maintenance</a>	Dorking House	

12. Toggle the **MED e-care** integration on; the switch icon will turn green:

### Integrations

Click to configure

- PainChek Test
- PainChek
- Webster MedSig 1 error(s) 0 warning(s)
- Generic API
- MED e-care

The following integrations are not licensed, please speak to your account manager if required.

Mirus, IonMy, Atlas eMAR, CareMedsDemo, CareMeds, BestMeds, Abait

13. In 'Community Access' grant access for the integration to the communities in the location.

Sub-communities with access will display a blue border:

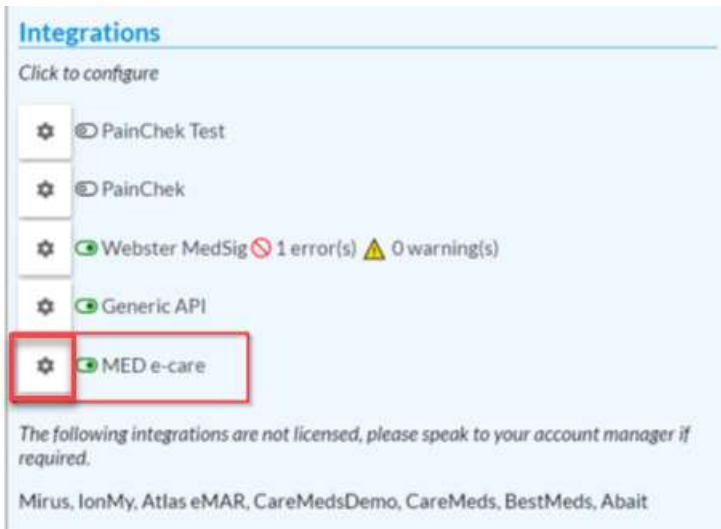
### Community access

Which communities (including child communities) can this integration access?

Select one or more

- Knoll House Care
  - Service Users
    - Dementia
    - East wing
    - South wing

- Check that the switch icon next to MED e-care is still green. If it has turned grey, click on it again to ensure that it is green. Click on the grey 'cog' icon next to MED e-care:

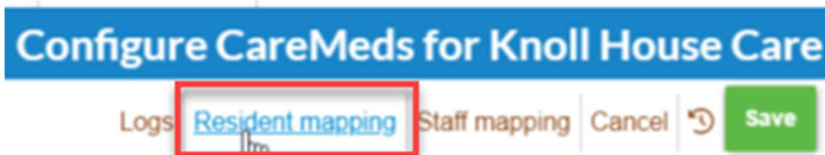


- Ensure that the Status is switched on (green) and the Access mode is 'Read and Write'. Enter the **Username** created in step 1 of this guide in the 'Auth1' box. Paste in the **long Token Number** from step 6f into the 'Auth2' box:



Click 'Save'

- Click on 'Resident Mapping'

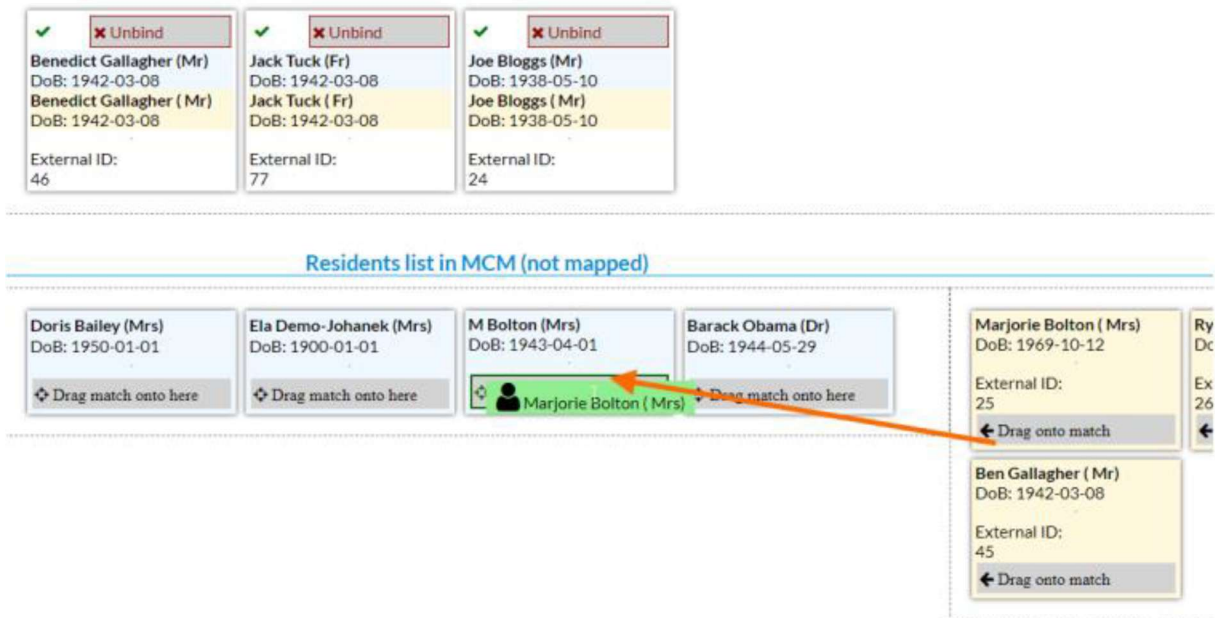


- The system will attempt to map the resident records in PCS to those in MED e-care. The system will try to match the NHS number or an exact match of forenames, surname, and date of birth. Matched residents look like this:



18. If any of the details do not match, you will need to manually map the residents.  
Resident details in PCS will be shown on the left-hand side of the screen.  
Resident details from MED e-care will be shown on the right-hand side of the screen.

Match them by dragging and dropping the resident from the MED e-care side to the PCS side:



**19. Remember to log out of both MED e-care and PCS.**

The integration is now activated.

The first medication administration data will show in PCS approximately 30 minutes after a medication has been recorded as either 'Administered' or 'Not Administered' in MED e-care.

If you have any queries with the MED e-care side of the integration, please contact their Support team on 0800 802 1230 or [support@mede-care.com](mailto:support@mede-care.com)

If you have any queries with the PCS side of the integration, you can start a live chat with their Support team in your PCS app, or call them on 0117 200 1474.