

# MED e-care API Setup Guide - Customer

## How to setup an integration between MED e-care's API and a partner software

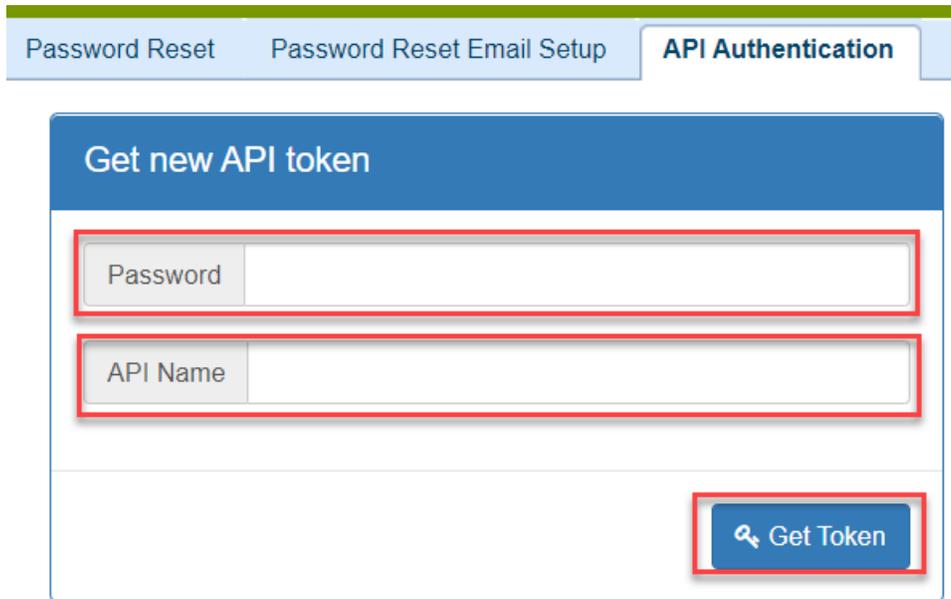
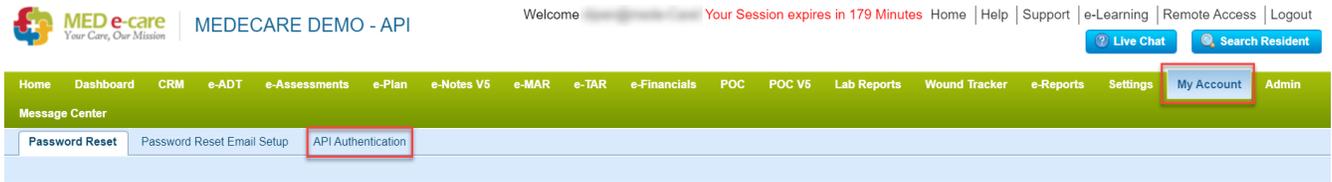
1. Create a new system user:
  - a. Navigate to Settings > Facility > Employee users Setup.
  - b. Click 'Add New Employee'.
  - c. Last Name = care home name.
  - d. First Name = integration partner's name.
  - e. Set 'User Status' to 'Active'.
  - f. User ID = 'integrationpartnerAPI@carehomename' e.g., PCSAPI@thehawthorns
  - g. Password = create a unique password. It is important that you can remember this password, but it should not be easy for others to guess.
  - h. Select the 'User Role' as "API Access". Only select this one user role.
  - i. Click 'Save'.

2. If your home has IP Restrictions in place, add the user you created in step 3 to the exemption list:
  - a. Navigate to 'Settings' on the green bar
  - b. Select 'Security' on the blue bar
  - c. Select 'IP and Hostname Restriction' from the menu on the left
  - d. Click 'Add User' next to 'Users Exempted from Restriction'
  - e. Select the user created in step 3 from the list
  - f. Click 'Save'

Note: if your home does not have IP Restrictions in place, you can skip this step and move on to step 3.

3. Log in with the new user's details you created in step 1
4. Generate an API token:

- a) Navigate to the 'My Account' section on the green bar
- b) Select 'API Authentication' on the blue bar
- c) Enter the password for the user account you created in step 1.g.
- d) Enter an API Name – e.g. PCSAPI1



- e) The system will prompt the user to confirm the authorisation before generating the token. Tick "I am fully authorised to create an API token for this user account", "I understand that creating the API token and sharing that with an integration partner will allow the recipient to access and retrieve the data fields associated with the API" and "The recipient is lawfully permitted access to the data fields and the creation of the API token is a formal instruction to MED e-care to provide the recipient access to the relevant data fields"
- f) Click 'Get Token'
- g) Once generated, a token will be displayed on the screen only once. **It is your responsibility to copy it and paste it into the partner software or share it securely with the partner software provider.**

