## MED e-care API Setup Guide - Customer

## How to setup an integration between MED e-care's API and a partner software

## 1. Create a new system user:

- a. Navigate to Settings > Facility > Employee users Setup.
- b. Click 'Add New Employee'.
- c. Last Name = care home name.
- d. First Name = integration partner's name.
- e. Set 'User Status' to 'Active'.
- f. User ID = 'integrationpartnerAPI@carehomename' e.g., PCSAPI@thehawthorns
- g. Password = create a unique password. It is important that you can remember this password, but it should not be easy for others to guess.
- h. Select the 'User Role' as "API Access". Only select this one user role.
- i. Click 'Save'.

Home Dashboard	e-ADT	e-Assessments	e-Plan	e-Notes V5	e₋MAR	e-TAR	POC V5	Wound Tr	racker	e-Reports	Settings	My Account	Account Manage	ment Adr	nin
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- 2. If your home has IP Restrictions in place, add the user you created in step 3 to the exemption list:
  - a. Navigate to 'Settings' on the green bar
  - b. Select 'Security' on the blue bar
  - c. Select 'IP and Hostname Restriction' from the menu on the left
  - d. Click 'Add User' next to 'Users Exempted from Restriction'
  - e. Select the user created in step 3 from the list
  - f. Click 'Save'

Note: if your home does not have IP Restrictions in place, you can skip this step and move on to step 3.

Home Dashboard e-ADT	e-Assessment	s e-Plan	e-Notes V5	e-MAR	e-TAR	POC V5	Wound Tracker	e-Reports	Settings	My Account	Admin	Message Cen	ter	
Facility e-ADT e-Assess	ments e-Plan	e-Notes	Relationship	Builder	e-MAR	e-Financial	s Security	Lookup Value	s POC	POC-Custom	zation	Wound Tracker	Forms Builder	Care
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- 3. Log in with the new user's details you created in step 1
- 4. Generate an API token:

- a) Navigate to the 'My Account' section on the green bar
- b) Select 'API Authentication' on the blue bar
- c) Enter the password for the user account you created in step 1.g.
- d) Enter an API Name e.g. PCSAPI1

Your Care, Out	Care	MEDE	CARE	DEMC	) - API		Welco	me	presis Card	Your Ses	ssion expire	es in 179 Minute	es Home   Help	Support   e	-Learning   F ② Live Chat	Remote Acces	s Logout h Resident
Home Dashboar	d CRM	e-ADT	e-Asses	ssments	e-Plan	e-Notes V5	e-MAR	e-TAR	e-Financials	POC	POC V5	Lab Reports	Wound Tracker	e-Reports	Settings	My Account	Admin
Message Center																	
Password Reset	Password	Reset Emai	I Setup	API Authe	entication												

Password Reset	Password Reset Email Setup	API Authentication
Get new	API token	
Password		
API Name		
		🔦 Get Token

- e) The system will prompt the user to confirm the authorisation before generating the token. Tick "I am fully authorised to create an API token for this user account", "I understand that creating the API token and sharing that with an integration partner will allow the recipient to access and retrieve the data fields associated with the API" and "The recipient is lawfully permitted access to the data fields and the creation of the API token is a formal instruction to MED e-care to provide the recipient access to the relevant data fields"
- f) Click 'Get Token'
- g) Once generated, a token will be displayed on the screen only once. It is your responsibility to copy it and paste it into the partner software or share it securely with the partner software provider.

Issued Token	
This code will be only display once, you won't be able to view this code again	
Token ID: 1051	
	11
	đ Copy × Close

5. You can also manage your tokens in the same place. You can disable a token if required. A token is active if it has not been disabled.

My API Tokens					
Q	Token Status All Active	Disabled			
✓ Token ID	Token Name	TokenStatus	<b>∽</b> Token	Issued Date	Disable
1051	Test1	Issued	Issued: 1051-Test1	2022 )1	× Disable
First < 1 > Last					Total items: 1

6. Logout of the system.