

# Device Set-up Guide - Canada



## CORRECT CA URLs:

<https://go.mede-care.ca/ecareiv/Login.aspx>

<https://app.mede-care.ca/ecareiv/Login.aspx>



## INCORRECT CA URLs:

<https://vdemo.mede-care.ca/ecareiv/Login.aspx>

<https://go.mede-care.co.uk/ecareiv/Login.aspx>



# Browsers:

Microsoft Edge



Google Chrome

OR



Safari (iOS)



Firefox

Internet Explorer

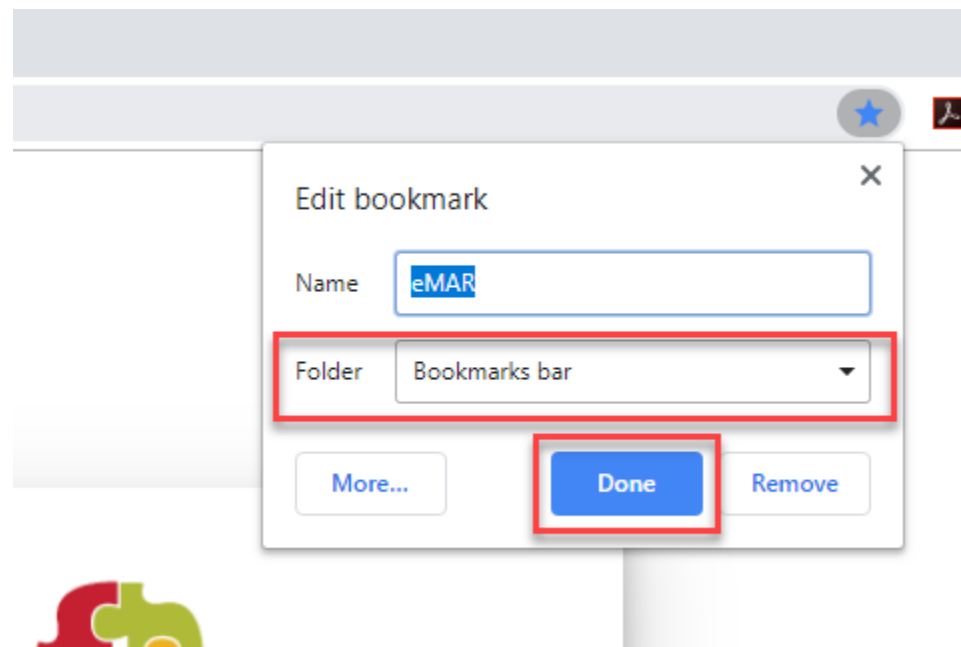


# Google Chrome



# 1. Setting up Bookmarks in Google Chrome

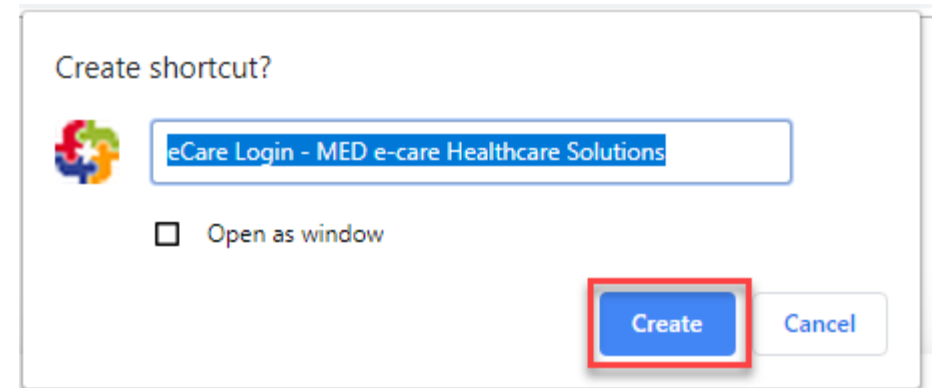
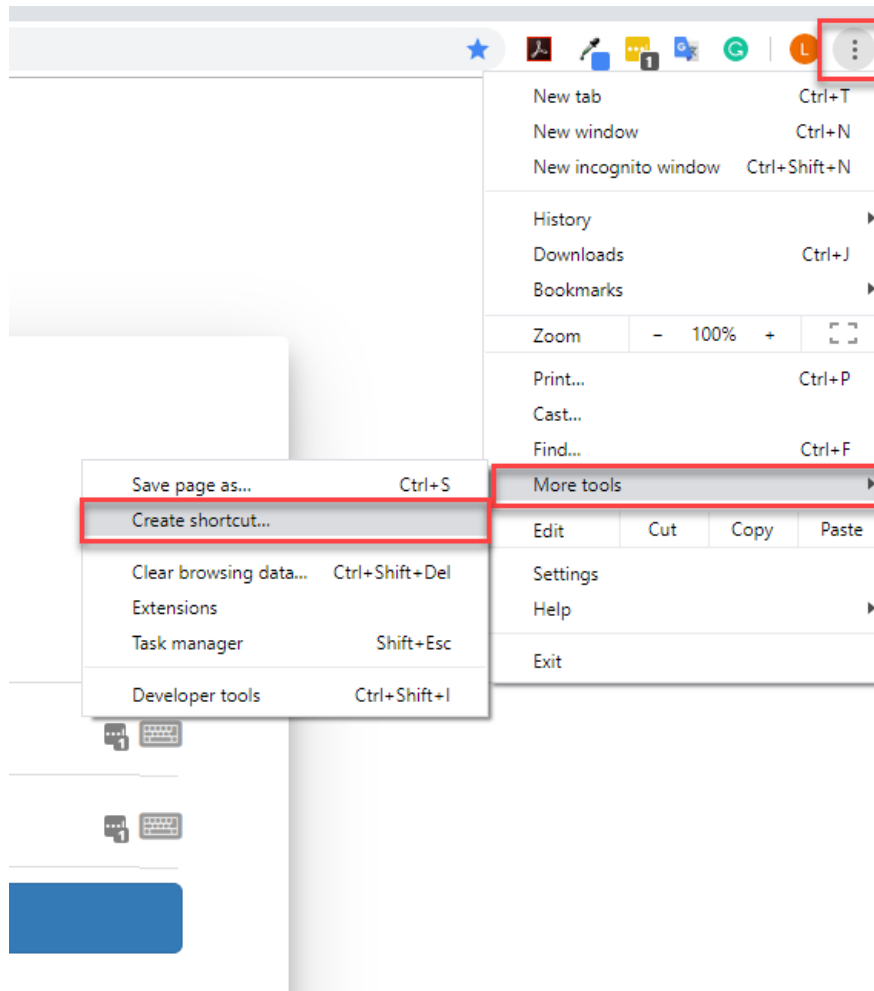
- URL is <https://go.mede-care.ca/ecareiv/Login.aspx> or <https://app.mede-care.ca/ecareiv/Login.aspx>



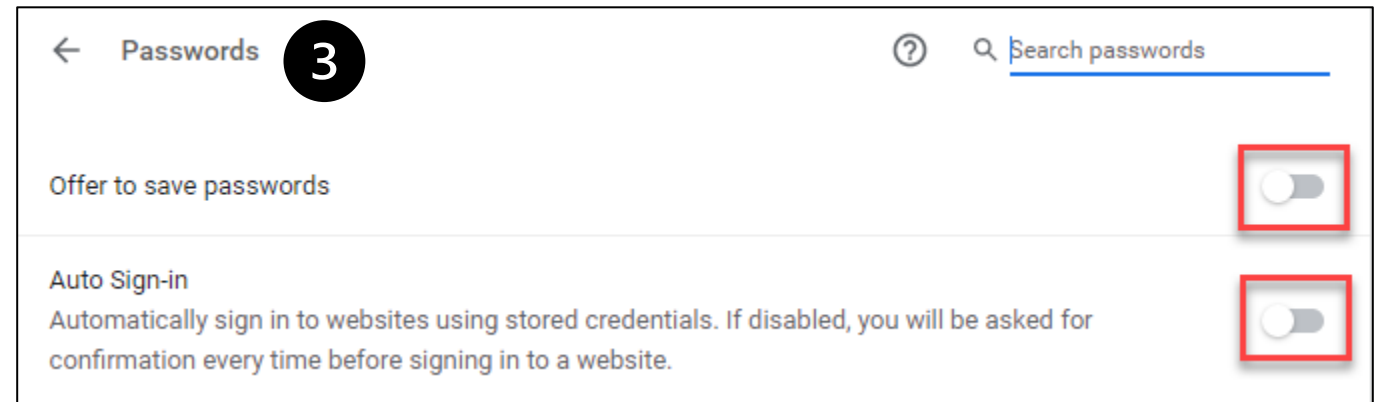
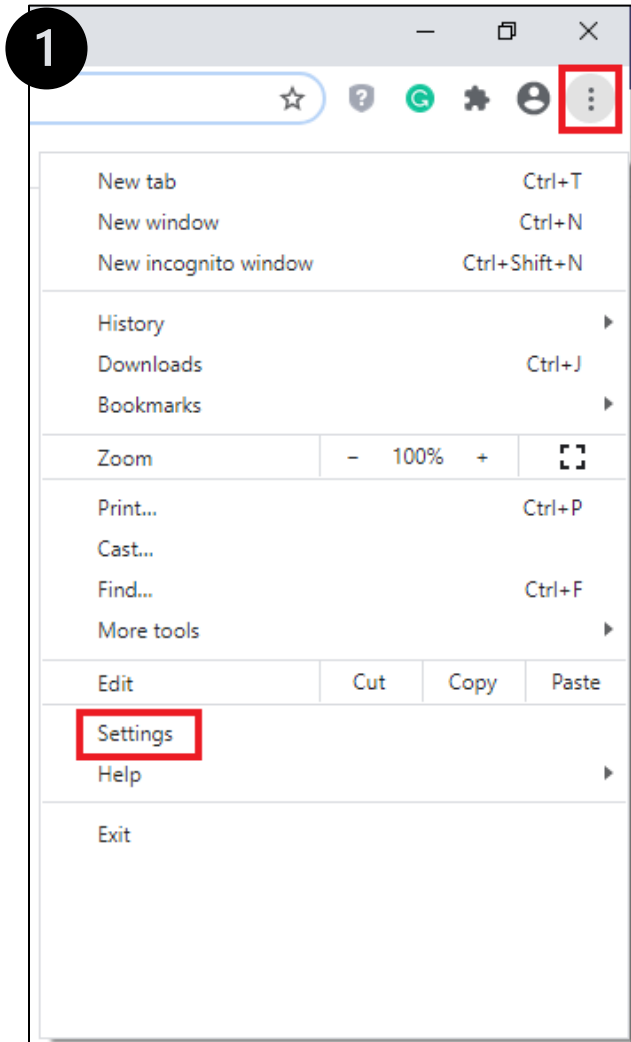
1. Type the URL into Google Chrome's address bar, press "Enter"
2. Click the star icon in the top right corner
3. Choose where you want to create the bookmark link – "Bookmarks" or "Bookmarks Bar" is usually best, but this is up to the user.
4. Click "Done"



## 2. Setting Up A Desktop Shortcut in Google Chrome



# 3. Setting to turn off password saving in Google Chrome



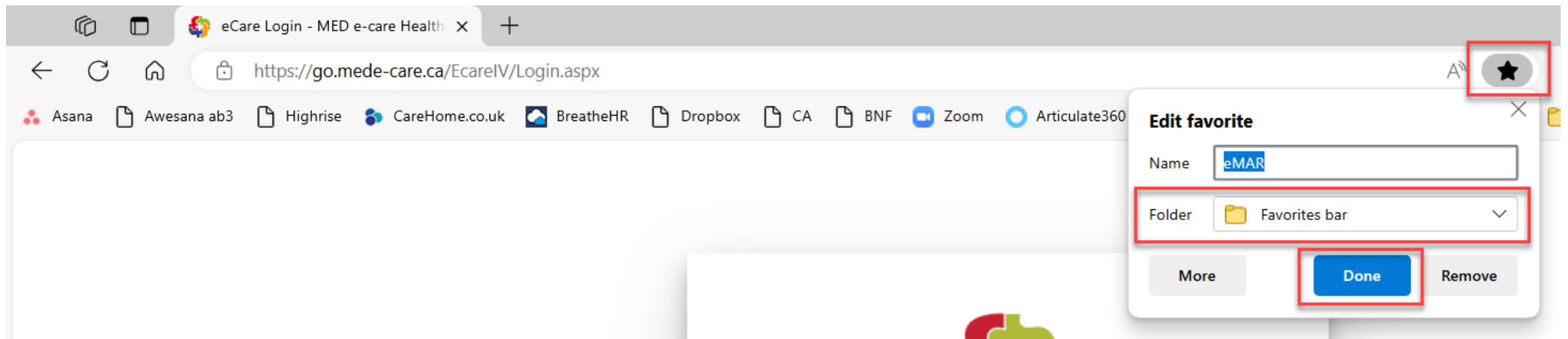
# Microsoft Edge





# 1. Setting up Favourites in Microsoft Edge

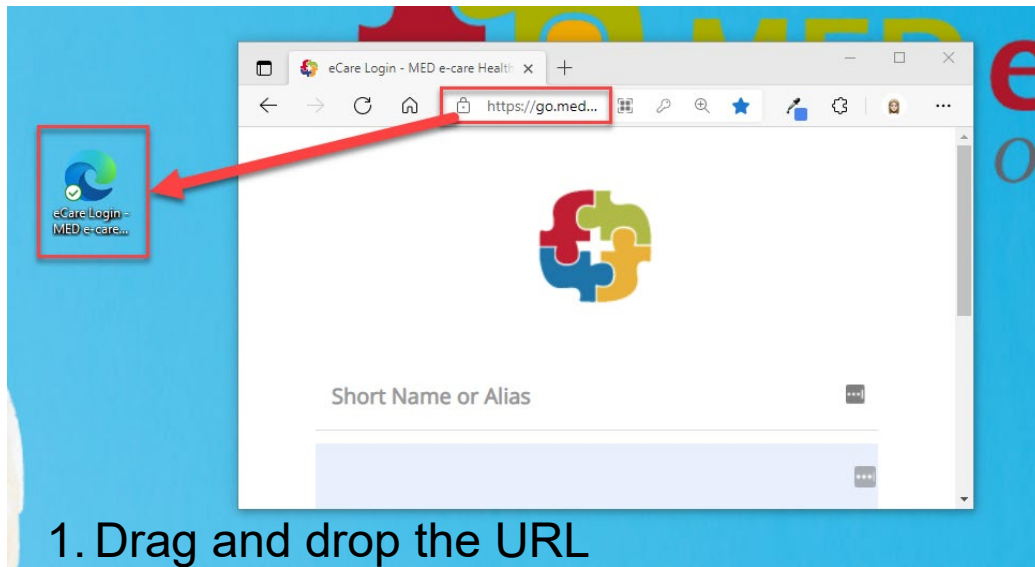
- URL is <https://go.mede-care.ca/ecareiv/Login.aspx> or <https://app.mede-care.ca/ecareiv/Login.aspx>



1. Type the URL into Microsoft Edge's address bar, press "Enter"
2. Click the star icon in the top right corner
3. Choose where you want to create the favourite link – "Favourites" or "Favourites Bar" is usually best, but this is up to the user.
4. Click "Done"



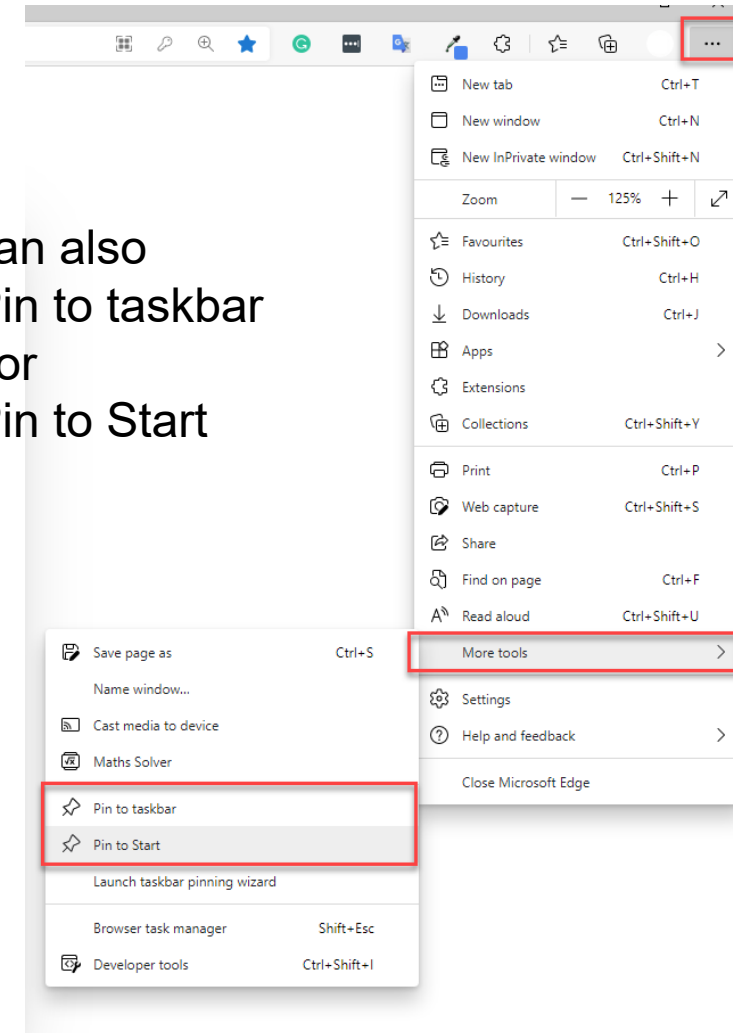
## 2. Setting Up Shortcuts in Microsoft Edge



1. Drag and drop the URL  
onto the Desktop



2. You can also
- a) Pin to taskbar
  - or
  - b) Pin to Start

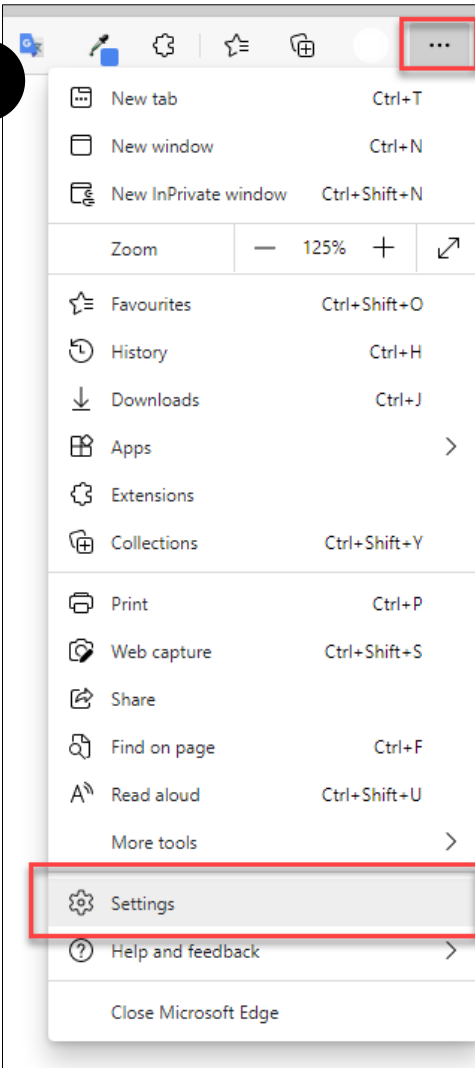


# 3. Setting to turn off password saving in Microsoft Edge

**IMPORTANT**



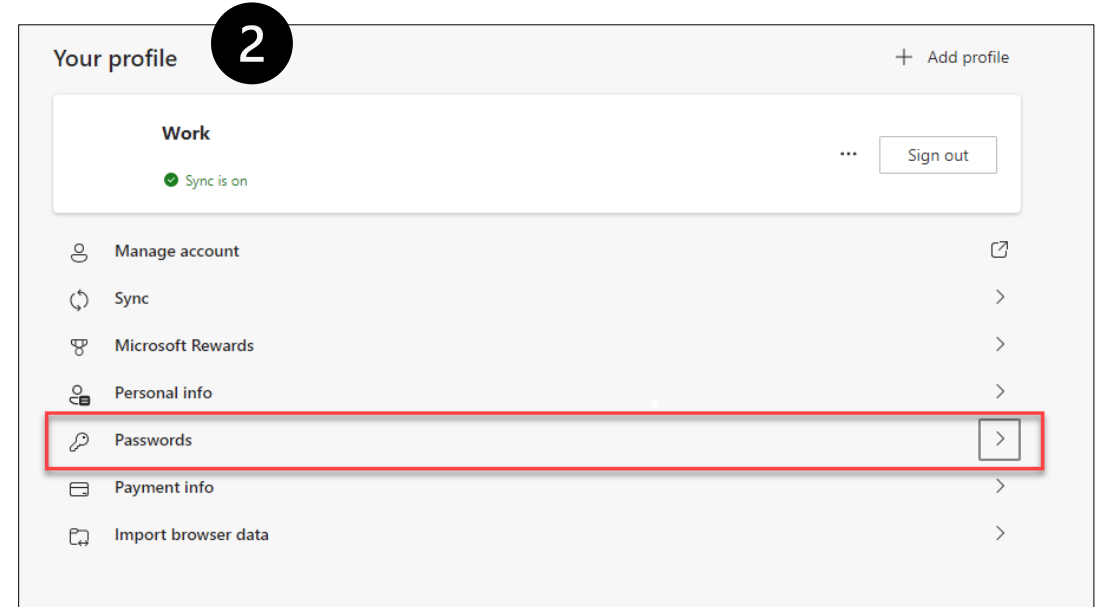
1



A screenshot of the Microsoft Edge browser's main menu. The menu is open, showing various options. A red box highlights the 'Settings' option at the bottom of the menu. Another red box highlights the three-dot menu icon in the top right corner of the browser window.

- New tab Ctrl+T
- New window Ctrl+N
- New InPrivate window Ctrl+Shift+N
- Zoom 125%
- Favourites Ctrl+Shift+O
- History Ctrl+H
- Downloads Ctrl+J
- Apps
- Extensions
- Collections Ctrl+Shift+Y
- Print Ctrl+P
- Web capture Ctrl+Shift+S
- Share
- Find on page Ctrl+F
- Read aloud Ctrl+Shift+U
- More tools
- Settings**
- Help and feedback
- Close Microsoft Edge

2



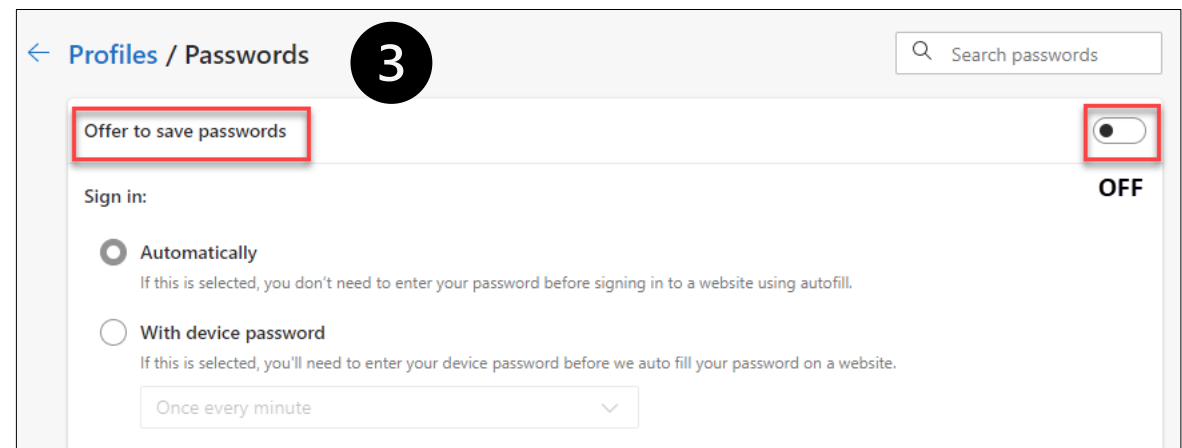
A screenshot of the 'Your profile' settings page in Microsoft Edge. The 'Passwords' option is highlighted with a red box. The 'Sign out' button is also visible.

Your profile + Add profile

Work  
Sync is on Sign out

- Manage account
- Sync
- Microsoft Rewards
- Personal info
- Passwords**
- Payment info
- Import browser data

3



A screenshot of the 'Profiles / Passwords' settings page in Microsoft Edge. The 'Offer to save passwords' toggle is turned off. The 'Sign in' section shows 'Automatically' selected.

Profiles / Passwords Search passwords

**Offer to save passwords** OFF

Sign in:

- Automatically**  
If this is selected, you don't need to enter your password before signing in to a website using autofill.
- With device password  
If this is selected, you'll need to enter your device password before we auto fill your password on a website.

Once every minute