



Your Care, Our Mission

RELEASE NOTES

NRS Changes 2015-2016

March 19, 2015

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SECTION 1 - OVERVIEW

1.1 - Document Purpose

This document provides a breakdown of the 2015-2016 changes made for NRS. These are all according to specifications as mandated by the Canadian Institute for Health Information (CIHI).

1.2 - Background

MED e-Care provides a full platform with an integrated Electronic Health Record (EHR) system, in French and English, for complete management of the Resident Care Lifecycle. From single-home independents to large chains, our healthcare software links an organization's clinical, medication, financial and business processes to manage and use information for progressive improvements. Increased operational effectiveness, funding opportunities, staff productivity, quality of resident care, and reduced risk to business are accomplished with MED e-care's software.

1.3 – Documentation

Product documentation is available in the Med e-Care *e-Care IV User manuals*. To view MED e-Care product documentation in PDF format, log into the application and navigate to the *Help* section. Manuals are printable from that location.

1.4 – Web Browser Compatibility

This application is fully compatible with Internet Explorer version 9 and compatible with versions 10 and 11 in Compatibility View mode. The current version of the application is also compatible with Mozilla Firefox in compatibility mode.

SECTION 2 – What’s New for NRS 2015-2016

2.1 Language Codes

For 2015–2016, NRS has moved to a new a standard pick-list used across CIHI databases, which is based on ISO 639-3. It includes 167 unique living language codes that are relevant to Canada.

New language codes based on the CIHI Standard:

1. oth - Other
2. unk - Unknown

2.2 Elements 91A—91F Therapy Time

Six data elements were added to the NRS in order to account for all direct/active therapy time (in minutes) received by clients during their rehabilitation stay by six specific professions:

- a. Occupational Therapist
- b. Physiotherapist
- c. Speech-language Pathologist
- d. Occupational Therapist Assistant
- e. Physiotherapist Assistant
- f. Communicative Disorders Assistant.

These are mandatory to record for Ontario facilities, where RCG is stroke.

2.3 ICD-10-CA Pick-List Changes

Changes were made to the NRS ICD-10-CA pick-list for 2015–2016 to ensure alignment with the 2015 ICD-10-CA classification standards. Additionally, new codes were made available for NRS coding where there was an expressed need, and additional detail has been added to some coding descriptions to facilitate code selection.

- A047 Enterocolitis due to Clostridium difficile
- A1691 Respiratory tuberculosis unspecified, without mention of bacteriological or histological confirmation, without cavitation or unspecified
- A419 Sepsis, unspecified
- A568 Sexually transmitted chlamydial infection of other sites
- B24 Human immunodeficiency virus [HIV] disease
- E079 Disorder of thyroid, unspecified
- E1030 Type 1 diabetes mellitus with background retinopathy
- G10 Huntington's disease
- G1220 Amyotrophic lateral sclerosis

G809 Cerebral palsy, unspecified
H409 Glaucoma, unspecified
I100 Benign hypertension
I739 Peripheral vascular disease, unspecified
I802 Phlebitis and thrombophlebitis of other deep vessels of lower extremities
M1399 Arthritis, unspecified, unspecified site
S099 Unspecified injury of head
T793 Post-traumatic wound infection, not elsewhere classified
T814 Infection following a procedure, not elsewhere classified

REMINDER

ZENDESK and HELP LINKS

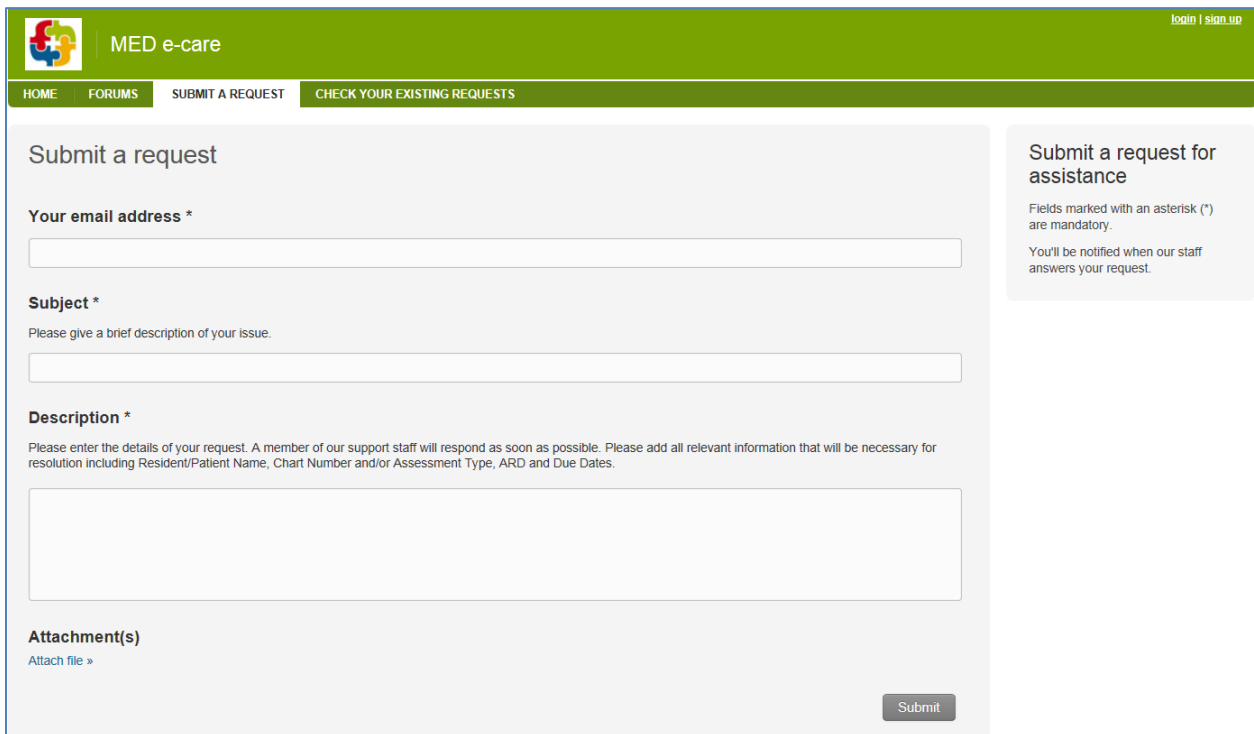
Check out our Forums page on Zendesk!

Zendesk operates primarily as our online ticket tracker, but there are a host of resources built to help you make the best use of your MED e-Care software.

For instance, under our *Community Help* section, the question was asked ‘How do I print completed RAI assessments’ and another user answered. In FAQ/Tips and Tricks you’ll find how-to articles such as, ‘How to create a Delete record’ and ‘How to add a Custom Etiology to Care Plan’.

There is a whole lot more! So go ahead and check it out!

For those new to Zendesk, it’s easy to sign up – just click <https://medecare.zendesk.com> or click the ‘Support’ link in the top right hand corner of the software and follow the simple steps.



The screenshot shows the 'Submit a request' form in the MED e-care interface. The form is titled 'Submit a request' and includes the following fields and instructions:

- Your email address ***: A text input field.
- Subject ***: A text input field with the instruction: 'Please give a brief description of your issue.'
- Description ***: A large text area with the instruction: 'Please enter the details of your request. A member of our support staff will respond as soon as possible. Please add all relevant information that will be necessary for resolution including Resident/Patient Name, Chart Number and/or Assessment Type, ARD and Due Dates.'
- Attachment(s)**: A section with the text 'Attach file »' and a 'Submit' button.

On the right side of the form, there is a sidebar with the following text:

- Submit a request for assistance**
- Fields marked with an asterisk (*) are mandatory.
- You'll be notified when our staff answers your request.

Reference materials are just one click away from within the software too! Select the ‘Help’ link, located at the top, right-hand corner of the MED e-Care screen and a new window will appear with links to **Manuals**, **Release Notes** and **other useful documentation**.